




FIVE-YEAR TRANSIT PLAN


OVERVIEW



Since 2016, Link Transit has provided transit service to Burlington, Gibsonville, Elon, Graham, and the Alamance County Courthouse and Community College. In 2021, we provided more than 55,000 trips for riders across our 35 square mile service area. Now we are looking ahead, to examine what is working, what could be better, and how we can best serve our community in the future. The creation of a Five-Year Transit Development Plan (TDP) and an accompanying Facility Study will allow Link Transit to do just that.

PURPOSE

Over the next year, we will be working with transit planning experts, our funding partners, and community members to prepare a Transit Development Plan and Facility Study. This study will include:

- ➔ Evaluating our system and services
 - ➔ Developing an operations, marketing, and financial plan
 - ➔ Recommending capital improvements
 - ➔ Creating a Service Implementation Plan
 - ➔ Identifying sites for a new transit facility
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ABOUT THE FIVE-YEAR TRANSIT PLAN

EXISTING CONDITIONS ANALYSIS

The TDP will study the current condition of the transit system through an in-depth analysis of demographic, ridership, and operations data. The Existing Conditions report will compare existing service to transit demand to identify what is working well and what could be improved.

SYSTEM IMPROVEMENT RECOMMENDATIONS

Based on service evaluation and public outreach results, the project team will develop service recommendations that address needs within the community. Recommendations could include expanding transit service into new areas or potential innovative approaches to service delivery through something like microtransit. Ultimately, every effort will be made to improve the user experience, customer convenience, and route system usability.

CAPITAL IMPROVEMENT PLAN

The project team will inventory current transit assets held by Link Transit and identify related replacements, rehabilitations, and expansions necessary for Link Transit to be able to continue to carry out operations successfully. The Capital Improvement Plan will identify the vehicles and facilities necessary to fulfill the service operating recommendations in the TDP.

TRANSIT FACILITY STUDY

This study includes the identification of a preferred location to site a new transit hub for Link Transit. The siting of major facilities has long-term implications, and for that reason, the project team will focus on identifying sites that allow for optimal functionality and support efforts to improve transit mobility and connectivity for the future.

PROJECT TIMELINE



PHASE ONE

Opportunities and Priorities (November 2023-January 2024)

The first phase of community outreach on this project will focus on introducing the project to key stakeholders and the general public and collecting input on opportunities and priorities for Link Transit.

PHASE TWO:

Feedback on Draft Recommendations (May-June 2024)

Upon the conclusion of Phase One, the Consultant Team will combine public input on opportunities and priorities with the results of the current system evaluation to develop a draft TDP for Link Transit.

Phase Two of community outreach for this project will focus on sharing the draft recommendations for the TDP and Transit Facility and asking for reactions and feedback on these recommendations.